## MISSION STATEMENT AND PROGRAM OUTCOMES

**Mission** – To prepare graduates for employment in numerous helping professions and/or transfer to baccalaureate programs in human services or related fields. Graduates have the skills, knowledge and ethics of the human service discipline in order to provide services in a wide variety of agency programs and community settings.

## **2018-19 Student Learning Outcomes**

- 1. Demonstrate the ability to identify components of the interview/assessment process and applications.
- 2. Develop awareness of their own values, personalities, reaction patterns, interpersonal styles and limitations.
- 3. Demonstrate knowledge of issues related to the ethical standards of the human services profession and the ability to follow ethical guidelines.
- 4. Demonstrate knowledge of theories and skills in order assist various human systems: families, small groups, organizations and social systems.
- 5. Demonstrate the ability to be productive and effective in a human services delivery system and an understanding of their role, abilities and limitations as an entry-level human services worker.
- 6. Basic understanding of crisis intervention skills and applications.
- 7. Demonstrate the knowledge of the history of the human services profession and the evolution of its various delivery systems.
- 8. Demonstrate knowledge and skills in systematic analysis of service needs; planning appropriate strategies, services, and implementation; and evaluation of outcomes.